

SBC IRO Informal Resolution Form



Family Name:

Given Name:

Gender:

Primary Contact No

Mobile:

EDD:

DOB:

Person ID:

Gussed DOB?

Principal Address:

Ethnicity:

Event Date:

Case Reference No

Informal Resolution

Date of Alert

From (IRO)

TO (Team Manager)

Summary or IRO Concerns

Issues and Themes: General Issues

Preparation for looked after review (eg non completion/ poor quality social work reports, care plans/ appropriate signatures missing)

Insufficient evidence of the child's voice & inclusion within the assessment, planning and review process

Non completion of decisions / failure to meet timescales.

Assessments not completed in a timely manner/ poor quality

Unsuitable/ inadequate contact arrangements

Concerns arising about inadequate health provision

Concerns arising about inadequate education provision

IRO not notified of a significant event in the child's life

IRO not in agreement with Care Plan

Applications for CICB, passports etc

Delay in life story work

No allocated social worker

No up to date/ poor quality assessment

No up to date/ poor quality Care Plan

No up to date/ poor quality pathway plan

Statutory visits not being completed or children not being seen alone, where appropriate, in their placement by the social worker

No up to date/ poor quality PEP

No up to date/ poor quality health assessment

No up to date/ poor quality placement plan

Issues and Themes: Care Plan Implementation

Drift/ Delay in the implementation of the child's care plan

Delay in progressing a child's permanence plan (second review onwards)

Failure to implement a significant element of the child's care plan

Failure to notify the IRO of potential significant changes to the child's care plan

Issues and Themes: Provision of services

Concern around the suitability of the placement to meet the child's needs

Family finding/ placement search

Placement choice/ standard of care

Concern around professional practice

Resolution

Requested Action

Response by Team Manager

Date

Resolution of Dispute (recorded by IRO) if not resolved, progress to Stage 2

Date

Signed off By

Signed off date

Counter Signed off By

Counter Signed off date