

Children Services

MANAGEMENT INSTRUCTION NOTE: 1

EDS Practice Standards & Contacting the Service Manager on Call

Context	
<p>This instruction has been issued to clarify existing protocols and procedures to follow when The following situations are covered</p> <ul style="list-style-type: none"> Recording of Activity Contacting the Service Manager on Call Child Protection – Visits and Strategy Discussions Homeless 16 & 17 year olds 	
Agreed Actions	Manager Responsible
<p>1</p> <p>Recording of Activity A MASH Contact to be created for children that present out of hours</p> <p>There must be clear recordings of all EDS activity, discussions with the child and young person, parents, and professionals on the Care Director</p>	<p>Team Manager / EDS Worker/ Social Worker on call / AMPHS / Service Manager on call / Director</p>
<p>2</p> <p>Service Managers on-call are contacted regarding any children where there are significant identified concerns / harm.</p> <p>Service Managers are here to assist and support you in the decision making for children to ensure this is appropriate and timely and must be contacted in the following circumstances</p> <ul style="list-style-type: none"> Children reported Missing- or remain missing Children in Custody Homeless 16 & 17 Year Olds requiring a place to stay under Section 17 or Section 20 Children suffering significant harm / Strategy Discussions Children where Police have Taken Police Powers to safeguard a child and a Placement is required Significant Risk Outside the Family Home (ROTH)- Incident where a child has suffered an Injury / Stabbing (again this would be S47- Strategy Discussion) A Child Death (SM will contact the Director) Children / Young people where there is a risk that a child will be held in custody overnight Unregulated placements 	<p>Service Manager / Team Manager / EDS Worker/ Social Worker/ Head of Service/ IRO/CPCs</p>
<p>2</p> <p>Child Protection Referrals To ensure we are safeguarding and not creating any drift and delay for children:</p> <ul style="list-style-type: none"> A quorate Strategy Discussion must be held with Partners immediately- a medical is considered for all 	<p>Team Manager / EDS Worker/ Social Worker on call / AMPHS</p>

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	<p>children and the rationale recorded if this is not deemed necessary (do not delay for MASH to pick this up)</p> <ul style="list-style-type: none"> • A visit to a child at their home is conducted if there are concerns that indicate the child is at significant harm 	
3	<p>16 & 17 year old child presenting as homeless</p> <p>Any 16 & 17 year old child presenting as homeless is offered Section 17 & Section 20 and it is clearly recorded where they are staying and we are satisfied that the accommodation is suitable</p>	<p>Team Manager / EDS Worker/ Social Worker on call / AMPHS / Service Director</p>

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