

Children Services

MANAGEMENT INSTRUCTION NOTE: 2

BRAG RATINGS IN MASH, TIMESCALES & REVIEWS & REPEAT CONTACTS

Context				
This guidance sets out to clarify the BRAG Ratings Timescales and Review following agency checks and information being gathered. It offers a framework for consistent decision making and recording				
Agreed Actions				Manager Responsible
1	BRAG rating criteria and timescales			Service Manager / Team Manager / Social Worker/ Early Help /
2	RAG Rating	Priority	Action & Timescale	Decision To
7	Red	High	Immediate and completed within 4 hrs – same day Contacts rated as Red will be passed without delay to Children’s Social Care for a statutory Child & Family Assessment of risk and need to be undertaken or a strategy discussion.	Progress to a Child & Family Assessment and/or – S47 investigation required
	Amber	Medium Risk	Within 24 Hours post initial decision (30 mins): Contacts rated as Amber may require further agency checks to gather historical and current information. The Decision Maker may ask a Social Worker to speak with the young person (when appropriate) or parent(s) to gather or clarify further information. Upon this being gathered the Manager must reassess the RAG Rating and enter on the MASH Contact Form	<ul style="list-style-type: none"> • MASH for further information to decide whether the contact should: • Progress to a Child & Family Assessment • Progress to Early Help – • Progress to Early Help partnership • No further action
	Green	Medium Low	Within 48 hours post initial decision: Contacts rated as Green may require a level 3 or level 4	<ul style="list-style-type: none"> • MASH for further information to decide whether the contact should: Progress to a

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			response. The Manager may ask a Social Worker to speak with the young person (when appropriate) or parent(s) to gather or clarify further information. Upon this being gathered the Manager must reassess the RAG Rating.	Child & Family Assessment. <ul style="list-style-type: none"> • Progress to Early Help • Progress to Early Help partnership • No further action
	Blue	No Risk	Information Request i.e. CAF/CASS, Probation	<ul style="list-style-type: none"> • Information sent
3	Review of BRAG Ratings Outcomes of the contact is recorded by a MASH Manager with a review as to whether the RAG should be changed in light of emerging risk and recommendations made for next steps. Care Director has been updated in the LIVE system for use for all staff to use with immediate effect. This change will be for both Early Help and MASH Contacts.			Service Manager / Team Manager
4	Repeat Contacts The Team Manager will review the child's file if two contacts within a 6 month period is made to the MASH Team. There will need to be a clear rationale recorded by the Team Manager as to why an assessment should not take place. If a child has three contacts within a 6 month period a child and family assessment will need to be undertaken			Service Manager / Team Manager

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